

FAMILY VIOLENCE AND CHILD INFORMATION SHARING SCHEME – VICTORIA

How to request information from Health Services in the Western Metro Catchment

Each hospital in Victoria is an independent organisation with its own board of governance. Patient information is not accessible across hospital networks. To request information you need to apply to each health service network separately.

If you would like to submit a request for information under Part 5A Family Violence Protection Act 2008 or Part 6A Child Wellbeing and Safety Act 2005, please follow the links in the document below.

Health Network	Sites and campuses	FVISS/CISS request	Contact Person
Western Health	<ul style="list-style-type: none"> • Sunshine Hospital (including Joan Kirner Women’s and Children’s), • Footscray Hospital, • Williamstown Hospital and Bacchus Marsh Hospital. • Sunbury Day Hospital, • Melton Health and Community Services, • Bacchus Marsh Community Health Centre, • Caroline Springs Community Health Centre • Grant Lodge Residential Aged 	<p>Please complete this form and we will respond to your request within 48 hours.</p> <p>https://survey.wh.org.au/redcap/surveys/?s=CHDRDKP38K</p> <p>How to share information with Western Health If you have information you would like to share with us click on the link to fill in the form and upload any documents</p> <p><u>Proactively sharing information under the Child and Family violence Information Sharing Schemes (wh.org.au)</u></p>	<p>Assunta Morrone Assunta.morrone@wh.org.au 0466 028 324</p>

	<p>Care in Bacchus Marsh.</p> <ul style="list-style-type: none"> • Mental Health inpatient units at Sunshine and Footscray 		
Royal Children's Hospital		<p>Our website outlines all the requirements: <u>family-violence : Vulnerable Children & Family Violence: Information for health professionals (rch.org.au)</u></p> <p>Professionals who are seeking to proactively share information with the RCH under FVISS or CISS should make contact using the <u>HIS.Patientinfo@rch.org.au</u> email address. If the matter is urgent contact the RCH Social Work department on 9345 6111, or via switchboard 9345 5522. If there is no Social Worker on shift, ask to speak with the After Hours Hospital Manager.</p>	Rebecca.Mills@rch.org.au
The Royal Women's-	Parkville	<p>Form to be accessed and completed here: <u>https://www.thewomens.org.au/patients-visitors/patient-record-requests</u></p>	<p>Medical Enquiries Desk Health Information Services Email: <u>Medical.Enquiries@thewomens.org.au</u> Phone: 8345 2616 Fax: 8345 2624</p>
Peter MacCallum Cancer Centre	<ul style="list-style-type: none"> • Peter MacCallum Cancer Centre (Parkville) • Bendigo Radiotherapy Centre • Peter Mac at Box Hill 	<p>Details via website: <u>Privacy policy - Peter MacCallum Cancer Centre</u></p> <p>If you are an Information Sharing Entity (ISE) or Risk Assessment Entity (RAE) you can request information under the FVISS or CISS. If you are requesting information under one or both of these schemes, complete the <u>Information</u></p>	<p>Natasha Sergent <u>Natasha.sergent@petermac.org</u> (03) 8559 6260</p>

	<ul style="list-style-type: none"> • Monash Cancer Centre • Sunshine Hospital • Radiation Therapy Centre 	<p><u>request form</u> and email your request to <u>MARAMinfosharing@petermac.org</u>.</p> <p>Urgent requests can be verbal and made directly to the appropriate clinical area e.g. Social Work, ONTrac. The requester will still need to complete the information request form.</p>	
Royal Melbourne Hospital Health	<ul style="list-style-type: none"> • City Campus • Royal Park Campus • Mental Health Services 	<p><u>www.infosharing@mh.org.au</u></p> <p>Urgent requests can be verbal and made directly to the appropriate clinical area.</p> <p>If there are any issues with information sharing requests, please liaise with the Family Safety Team ph 0427 845 741 or <u>mh-familysafetyteam@mh.org.au</u></p>	<p>Laura Bray <u>Laura.bray@mh.org.au</u> 0427 845 741</p>
Mercy Health	<ul style="list-style-type: none"> • Werribee Mercy Hospital • Mercy Mental Health • Mercy Hospital for Women • Mercy Early Learning Centres 	<p><u>FOI Process:</u> Located on the Mercy Health internet page under 'Family Violence' is an outline on how other organisations can initiate the Information Sharing Schemes. The FVISS/ CISS form with relevant FOI emails are provided.</p> <p>More information can be locate on the website: <u>https://health-services.mercyhealth.com.au/health-professionals/responding-to-family-violence/family-violence-information-sharing-scheme-fviss-and-child-information-sharing-scheme-ciss-requests/</u></p> <p>Trained FOI officers direct the FVISS/ CISS requests to the relevant Social Work team, who complete the request.</p>	Mercy Health

		<p>Urgent request can be made verbally to the relevant health professional, including After Hours Coordinators.</p>	
<p>Dental Health Services Victoria</p>	<p>Royal Dental Hospital of Melbourne (RDHM).</p> <p>*For services wishing to seek information from a community dental agency, please contact infosahring@dhsv.org.au in the first instance.</p>	<p>Prescribed services wishing to seek information from RDHM under FVISS/CISS can complete this form and send to infosharing@dhsv.org.au</p> <p>For services who wish to voluntarily share information with RDHM, please contact infosharing@dhsv.org.au</p>	<p>Contact: Joanne Sharp (Social Worker) Joanne.sharp@dhsv.org.au Ph: 9341 1125, Mon- Fri</p> <p>or infosharing@dhsv.org.au</p>